



THE MUNICIPALITY OF OLIVER PAIPOONGE

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ADDENDUM #1

Request for Proposal 06-2020

**Supply of Information and Communications Technology
Consulting Services**

For The Corporation of the Municipality of Oliver Paipoonge

Amendments to Tender

Clarification/Answers to Questions

1. Q -Approximately how many staff members are using a computer for most of their workday?
A – Currently we have 13 staff members using computers for most of their workday.
2. Q - Are the upgrades requested in Section 3.3 intended to replace the current inventory detailed in Section 3.2, or be installed in addition to existing inventory? If a hybrid solution is planned, what is the desired number of Servers & Workstations (Desktop + Laptop) to maintain when all upgrades are completed?
A – Equipment in 3.3 will replace the part of the equipment in 3.2 our current inventory. Municipality intention is to maintain current inventory levels as per 3.2.
3. Q - Section 3.3 – Router / Firewall Upgrade. Your requirements include Site to Site VPN. How many sites are present in your VPN network and are router/firewalls being replaced at each site? If you are only upgrading your main office, what is the make and model of your router/firewalls currently in place at your satellite locations? This is needed for determining compatibility in our proposal.
A - 4 in VPN network and no router/firewalls being replaced at each site.
4. Q - At the end of Section 3.3, there is mention of a Hybrid cloud solution. In order to ensure that any proposed solutions or technology is compatible, can you elaborate on which cloud services will be used, as well as the provider of these services?
A - Replica – IT Cloud

5. Q - Section 7.1 (3) with respect to the following interpretation:
The Municipality retains the right [...] to select parts of various proposals [...] for budgetary or other reasons that are in the best interest of and for the best value for the Municipality.

Parts of our proposal will include information regarding solutions that we currently use with our other clients. If we are not the successful Respondent, we do not wish to share our trade secrets with our competitors and do not wish for any part of our solution to be exposed to our competitors. Would you consider removing this provision?

A – 7.1(3) is amended to read as follows:

The Municipality retains the right to select any proposal for purposes that are in the best interests of and for the best value for the Corporation and/or to reject all proposals for budgetary or other reasons that are in the best interests of and for the best value for the Municipality.

6. Q- who is the current incumbent?
A - Northern Computers + Communications
7. Q- what current hardware manufacture and current service agreements?
A - Lenova, HP, and a variety of other hardware. The hardware is owned by the municipality and there are no service agreements in place.
8. Q - what current firewall and licence subscriptions?
A - Currently using a router but require network appliance.
9. Q - what software application licence subscriptions? (assume MS Office), antivirus, pdf?
A - MS Office, Panda antivirus and one-time purchase of approximately 4 pdf
10. Q - what are the business continuity solutions?
A - Replica – IT Cloud
11. Q- what current cloud backup service?
A - Replica – IT Cloud
12. Q- what is the current email app? (assume: MS Exchange, migration to Office 365)!
A - MS Exchange with migration to Office 365.
13. Q- what speed and provider of internet?
A - Tbaytel – fibre optic
14. Q what is the HYBIRD CLOUD Solution?
A – Replica
15. Q- are you replacing all old systems and active directory?
A - Yes

16. Q- do you require an uninterruptable power supply?
A - Yes currently have one in place.

This addendum forms and becomes part of Request for Proposal 06-2020 and shall be acknowledged on the Form of Proposal/Schedule of Pricing on pg. 28 of the Proposal Document.

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